

Robert Shereck  
Legacy Transformational Consulting Inc.  
14050 Broilli Drive  
Reno, NV 89511  
USA

November 20<sup>th</sup>, 2017

Dear Robert,

I would like to thank you on behalf of Technical Operations at Ipsen for the great work done by the Legacy team in accelerating our transformation. As you are aware, we are targeting to become "The Best" Technical Operations organisation in our industry by 2020, but what I have witnessed as the Tech Ops Leadership Team and then the Site Leadership teams have gone through the Legacy transformational training is nothing short of remarkable.

The training has acted as a real catalyst, enabling our teams to reach high performance levels far faster than I ever dreamed and for us to finish 2017 with one of our best performances ever.

Please pass on my sincere thanks to everyone at Legacy for helping us all to understand the real differentiators to drive high performance in transformations, I cant wait to learn more through your leadership training!

With best regards,



EVP Technical Operations